

IS&T Change Communications Report February 15, 2012

Service Offering	Tier	Change	Date	Outage	Time	Status
Distributed Software	PROD	Updated installer for Mac OS X 10.7.3 available for download	2/6/12			
Mobile Application Development	PROD	iPhone and Android updates released	2/11/12			
Moira	PROD	Class lists ("Grouper")	2/15/12	N		SCHED
PowerFails	PROD	Student Financial Systems (SFS) outgoing email	2/15/12	N		SCHED
SAP Accounts Payable	PROD	New requirement: change library feed default payment method	2/16/12	N		SCHED
SAP Appointment Processing	PROD	Incomplete specifications: add benefits wage types to table	2/16/12	N		SCHED
SAP Payroll	PROD	SAP defect: dynamic action change	2/16/12	N		SCHED
Distributed Software	PROD	Adobe Reader 10 for Windows available for download	2/16/12	N		SCHED
IMAP	PROD	PO11 storage migration (PO9 complete, PO12+PO14 TBD). All deactivated users as of January 2012 will be archived	2/17/12	N		SCHED
Distributed Software	PROD	Mobile Apps posted on software grid (link to Apple iTunes and Android Marketplace)	2/17/12	N		SCHED
SAP Foundation	PROD	Portal upgrade: support packages for Netweaver 7.3	2/18/12	Y	8am-4pm	SCHED
Mobile Devices Support	PROD	Desupport of Windows Mobile	2/29/12	N		SCHED
Moira	PROD	Patch deployment (not user visible) for future functionality	February	Y	5 min	TBD
Electronic Transcripts	PROD	Enhancements	February	N		TBD
Wikis (MIT Wiki Service)	PROD	Additional memory	February	Y	1 hour	TBD
Mobile Application Development	PROD	iPhone application 3.3.2 (bug fixes) release	February	N		TBD
Distributed Software	PROD	VM Windows base image rebuilt	February	N		TBD
SAP Financial Accounting	PROD	Scheduler Manager: automated financial close (Sponsored Accounts., Facilities and General Ledger)	3/1/12	N		SCHED
SAP Foundation	PROD	Portal Netweaver 7.3 updates	3/3/12	N		SCHED
SAP Enterprise Learning	PROD	New functionality deployed	3/26/12	N		SCHED
Hourly Student Appointments	PROD	Go Live	3/28/12	N		SCHED
Request Tracker (RT)	PROD	Contextual menus (currently in test)		Y	?	TBD
WebEx	PROD	Migration to new service		N		TBD
Unity	PROD	Transition IS&T to new voicemail system (from Iperia)		N		TBD
MIT SECURE	PROD	Open Wireless retirement		N		TBD
Distributed Software	PROD	Decommissioning older versions of SAPgui for both Mac and Windows		N		TBD
VPN	PROD	Legacy application (native client) to be retired		N		TBD
Unity	PROD	Transition DLCs to new voicemail system		N		TBD
IPTV	TEST	Maseeh Hall student trial: onboard next 160 students	2/16/12	N		SCHED
IPTV	TEST	Maseeh Hall student trial: onboard next 160 students	2/21/12	N		SCHED
IPTV	TEST	Maseeh Hall student trial: onboard final 160 students and evaluate next steps	2/24/12	N		SCHED
Distributed Software	TEST	Evaluating Windows 8 developer preview (internal to IS&T only due to NDA). Production release expected late summer/early fall	2/28/12	N		SCHED
Distributed Software	TEST	Office for Students: perpetual license activation script		N		TBD
IDFinder	TEST	Testing version 5.6 for release		N		TBD

Status Key:

SCHED	Scheduled routine maintenance
EMER	Emergency change - problem if not addressed
LOW	Outage or problem with low user impact
HIGH	Outage or problem with high user impact
TBD	Exact change date or time to be determined