

CheckIn Heuristic Evaluation

Parent Page

Good. The homepage includes a greeting with the parent's name.

Good. I think the application simple, easy to navigate design. I especially like the size and position of the action buttons, along with the tabs for each child.

Minor. I really like the idea of tabs but when I click on the plus tab, it navigates to another page. I think it would be better to just navigate to a new tab to add a child. (consistency)

Major. I notice that the child can request a ride from a parent. Shouldn't there be a place for the parent to see these requests? (learnability)

Minor. When viewing a recent check in or scheduling a future one, it would be nice to see the corresponding child's name. I know there is a picture but I don't think this is enough. (feedback) Screenshot:

Time: Now Later 1 : 00 AM

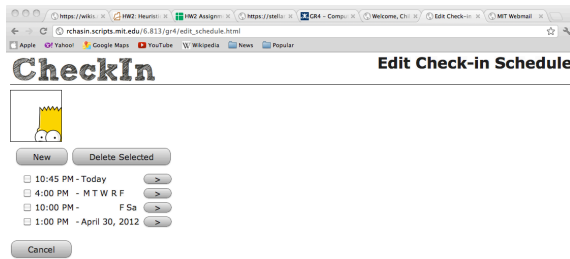
Date: -OR- Repeat

Ask for:

- Location
- Who are you with?
- Return time
- What are you doing?
- Other

Cancel Finish

Severe. When trying to leave the “Edit Check-in schedule”, it isn't clear what button I should click. If I made changes to the schedule it seems like I wouldn't want to click on “cancel” as this would normally cancel all the changes I made. Maybe adding a button like “Save and Return” would fix this. (learnability) Screenshot:



Child Page

Good. The homepage includes a greeting with the child's name. (feedback)

Cosmetic. The greeting on the homepage was out of alignment and impeding on the space of the "Send Check-in" button. I came back to it later and it was no longer there even though my browser window size did not change so I'm not sure exactly how it happened. (graphic design)

Major. When you click the "Send CheckIn" button, it is not clear what check in request you are responding to. Let's say your mom and dad both have given you separate check-in requests within a small time window. When you click "Send CheckIn", does the system automatically just pick the request that is closest to the current time? If so, what if the parents both give you a request for the exact same time? (learnability)

Major. When you are checking in, there is no indication of which parent or request you are checking in for. Could probably be fixed pretty easily with a title at the top which includes the relevant details. (safety) Screenshot at bottom of document.

Cosmetic. The homepage seems somewhat unbalanced because of the left alignment of all the upcoming check-ins. (graphic design)

Major. It seems like you should be able to click on a specific check-in request to respond to it. (consistency)

Minor. It would be nice if there were a place where you could view all of your recent check-ins. You could even balance out the homepage if you put these items on the right side of the page. (feedback)

Minor. Maybe this is just something you haven't implemented yet but shouldn't there be a way to keep track of your ride requests? Unless this function just sends some sort of notification to the parent with the hope that he or she calls the child. It could be nice to keep track of these requests somewhere. (learnability)

Cosmetic. (Knit-picky) On the “send check-in” page, the time input is out of alignment with the rest of the inputs. (graphic design) Screenshot:



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