

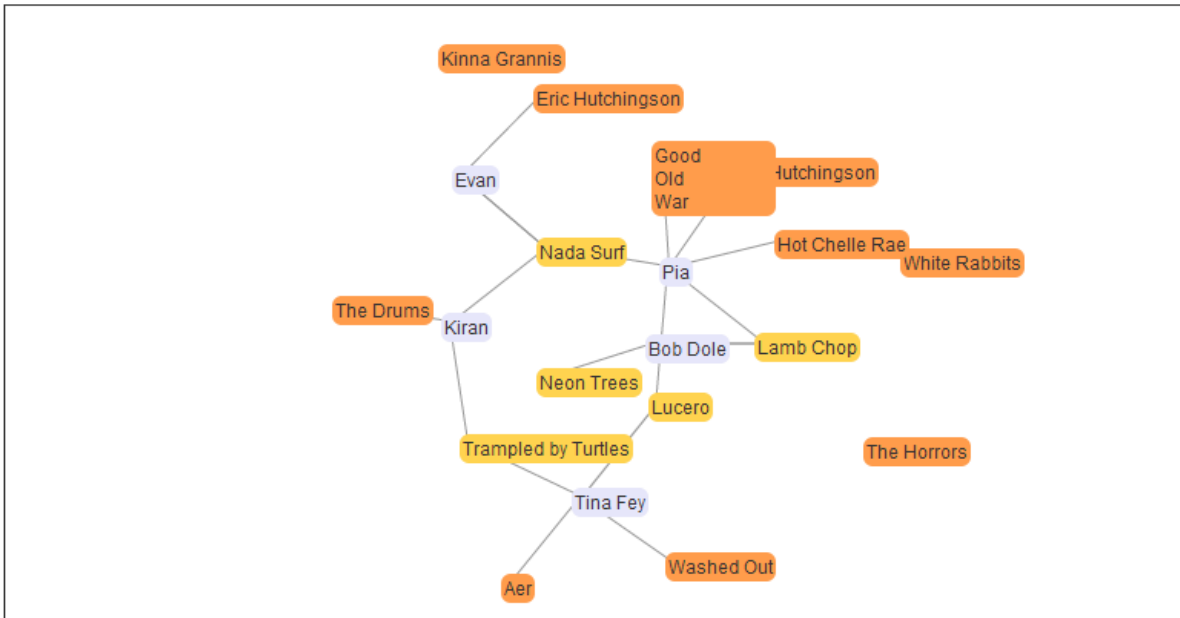
HW2: Heuristic Evaluation for ConcertBOS

Positive Feature: ConcertBOS has some great visualization. For example if you choose visualize by friends, it gives you a nice graph below of interconnected nodes. It is easy to see which artists a particular friend likes as well as common likes between friends.

Usability Heuristics: Visibility

Severity: Good

Click on a concert node to indicate interest.



Positive Feature: The rows in the table of the concert page are alternatively highlighted in light gray color. This makes it easy for the readers to read the table.

Usability Heuristics: Visibility

Severity: Good

Positive Feature: The links in table are blue. Blue color is universally used for links hence this makes it easy for users to understand that texts in blue are links.

Usability Heuristics: Affordance

Severity: Good

Drag me	Date	Artist	Venue	Go
	Friday, Apr 06	Nada Surf	Paradise Rock Club	
	Saturday, Apr 07	Aer	Paradise Rock Club	
	Monday, Apr 09	RJD2	Paradise Rock Club	
	Monday, Apr 09	The Ting Tings	Paradise Rock Club	
	Tuesday, Apr 10	The Pretty Reckless	Paradise Rock Club	
	Wednesday, Apr 11	The Horrors	Paradise Rock Club	
	Thursday, Apr 12	Conspirator	Paradise Rock Club	
	Friday, Apr 13	Hot Chelle Rae	Paradise Rock Club	
	Saturday, Apr 14	White Rabbits	Paradise Rock Club	
	Sunday, Apr 15	Alabama Shakes	Paradise Rock Club	
	Sunday, Apr 15	Color Channel	Middle East Upstairs	
	Monday, Apr 16	Bad Brains	Paradise Rock Club	
	Monday, Apr 16	Attaloss	Middle East Upstairs	

Positive Feature: When you hover over to the items in the top navigation bar, the mouse pointer changes to a finger cursor. Similarly the color of the navigation item changes from gray to white. This informs the user that the item can be clicked.

Usability Heuristics: Feedback, Affordance

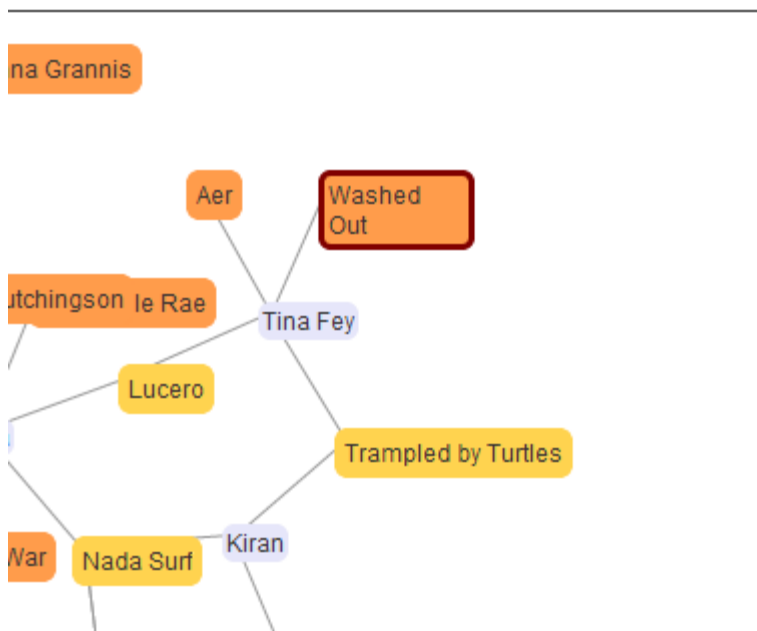
Severity: Good



Problem: When you hover your mouse over to one of the nodes in the 'visualize by friends' graph, it gives immediate feedback by drawing a darker border on the edges of the node's rectangle. This gives the impression that there is a link present there. However when the node is clicked, nothing happens. Thus the UI here is giving the wrong affordance to the user.

Usability Heuristics: Affordance

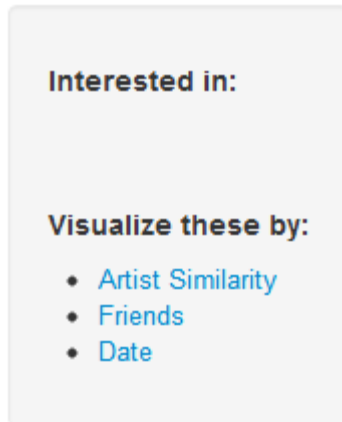
Severity: Major



Problem: There are three options for visualizations. When you click on one of them, you get the visualization but there is no change in the color of the selected option. It would be a good visual cue for the user if the selected option was of different color.

Usability Heuristics: Visibility of system status

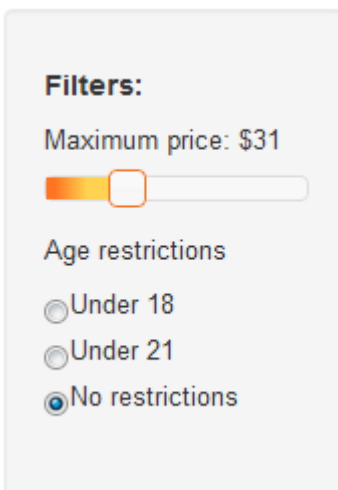
Severity: Major



Problem: The visualization bar and the filters are present in all the pages. I don't think they are necessary for all of the pages.

Usability Heuristics: Visibility

Severity: Minor



Problem: The buttons for 'Go' and 'Drag me' look the same. The only difference is the direction of the arrow. However, one is used to open up a link(go) where as you have to grab the other one and drag it

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to the sidebar. The words do describe their tasks but the similarity in their look and feel may be confusing to the users.

Usability Heuristics: Internal consistency

Severity: Major



Problem: You have to go through all the concerts to check if there is a concert for your favorite artist. It would be better if you could just click on the artist's page to see if they are having any concerts in Boston or not.

Usability Heuristics: Efficiency

Severity: Major