IS&T Change Communications Report May 23, 2012

Service Offering	Tier	Change	Date	Outage	Time	Status
Moira	PROD	Old webMoira service retired	5/16/12			
Gradebook Classic	PROD	Performance tuning in preparation for load spike during finals	5/18/12			
Association of Student Activities (ASA)	PROD	IS&T supported website retired	5/17/12			
SAP Requisitions	PROD	Attachment functionality deployed (OpenText implementation)	5/21/12			
SAP Purchase Orders	PROD	Attachment functionality deployed (SAPgui only)	5/21/12			
Request Tracker (RT)	PROD	Security updates completed. For information on changes please see the Knowledge Base: http://kb.mit.edu/confluence/x/SQCRBw	5/22/12			
SAP Appointment Processing	PROD	New requirement: Hourly Student Appointment automation and web server updates	5/24/12	N		SCHED
SAP Appointment Processing	PROD	New requirement: deletion of MIT Alert data	5/24/12	N		SCHED
SAP Appointment Processing	PROD	New requirement: Hourly Student Appointment FICA exemption and GL mapping changes	5/24/12	N		SCHED
SAP Accounts Receivable	PROD	New requirement: new dunning area	5/24/12	N		SCHED
SAP Environmental Health and Safety	PROD	New requirement: changes to units of measure for Chemical Reporting	5/24/12	N		SCHED
SAP Environmental Health and Safety	PROD	SAP defect: archive reports in EHSweb	5/24/12	N		SCHED
SAP Environmental Health and Safety	PROD	New requirement: modification to Training Reconciliation email reminder	5/24/12	N		SCHED
SAP General Ledger	PROD	New requirement: Cashiers Office cvs file format changes	5/24/12	N		SCHED
SAP Checks and Advances	PROD	New requirement: COEUS feed	5/24/12	N		SCHED
SAP Building Services (Facilities)	PROD	Knowledge error: fix to shop papers	5/24/12	N		SCHED
SAP Building Services (Facilities)	PROD	New requirement: document attachment (xlsx and docx) for work orders	5/24/12	N		SCHED
SAP Enterprise Learning (eLearning)	PROD	Found in testing: enhancements and corrections	5/24/12	N		SCHED
Online Grading	PROD	Enhancements	5/24/12	N		SCHED
Data Warehouse (MIT DW)	**PROD**	**Server virtualization on Linux**	**5/25 - 5/29/12**	**Y**	**5pm - 9am**	**SCHED**
Distributed Software	PROD	Oracle 11g release	5/29/12	N		SCHED
Instructor Assignments	PROD	Deployment	May	N		TBD
Enterprise Storage	PROD	Fiber channel network zoning changes	May	N		TBD
Distributed Software	PROD	Firefox 3.6x desupport. Users to transition to Firefox 10 ESR (Extended Support Release)	May	N		TBD
Android App	PROD	C2DM (cloud device messaging)	May	N		TBD
SAP Appointment Processing	PROD	Hourly Student Appointments enhancements	6/6/12	N		SCHED
Student Accounts	PROD	Sponsored billing goes live	6/11/12	N		SCHED
SAP Training Environment	PROD	Available for administrative use	Week of 6/11/12	N		SCHED
Managed Printing	PROD	Multi-function printers in Libraries move from legacy Pharos to IS&T infrastructure This signals the retirement of Dean of Student Life (DSL) infrastructure.	Week of 6/11/12	N		SCHED
Independent Activities Period (IAP)	PROD	Production release (roll out will be in the fall)	6/18/12	N		SCHED
Legacy Email	PROD	Users connected to MIT's VPN service or logged into Athena and/or Linerva dial-up machines will not be able to send unauthenticated email via outgoing-legacy.mit.edu.	6/18/12	N		SCHED
Tether	PROD	Retirement	6/29/12	N		SCHED
SAP Building Services (Facilities)	PROD	Plant maintenance: Nuclear Reactor Lab (NRL) going live with notifications and non-injury incident reporting	June	N		TBD
Unity	PROD	Upgrade for browser compatibility	June	N		TBD
Distributed Software	PROD	Browsers support model changes	June	N		TBD
Tivoli Storage Manager (TSM)	PROD	DITR deployment of updated desktop client	June	N		TBD
Drupal Cloud	PROD	Roll out of new service	June	N		TBD
Reporting and Forecasting Tool (RAFT)	PROD	Phase III (principal investigator view and enhanced modeling)	June	N		TBD

SAP Foundation	PROD	Reimplementation of Solution Manager (application monitoring)	June	N		TBD
Kerberos	PROD	For Windows	June	N		TBD
Managed Printing	PROD	Virtualization of IPM server and software upgrade	June	N		TBD
Wikis (MIT Wiki Service)	PROD	Archiving of old sites: communication to begin in May	June/July	N		TBD
ILab Solutions	PROD	Koch will be implementing a scheduling and billing system for equipment. (There will be an automated GL feed from SAP/ extract from Data Warehouse)	7/1/12	N		SCHED
Certificates	PROD	Annual renewal cycle	July	N		TBD
MIT SECURE	PROD	Open Wireless retirement	August	N		TBD
MIT SECURE	PROD	Radius servers to point to Exchange Active Directory		N		TBD
Distributed Software	PROD	Decommissioning older versions of SAPgui for both Mac and Windows		N		TBD
VPN	PROD	Legacy application (native client) to be retired		N		TBD
Kerberos	PROD	For Android		N		TBD
Name Connector	TEST	IS&T testing of VoIP based version of the service. Production cutover TBD.		N		TBD
Roles	TEST	Virtualized on Linux (this is the first implementation of Oracle RAC)	5/18/12			
Distributed Software	TEST	FileMaker 12 (communication regarding upgrade coming soon)		N		TBD
Tivoli Storage Manager (TSM)	TEST	TSM/VE (virtual environment)		N		TBD
Tivoli Storage Manager (TSM)	DEV	Installer development		N		TBD
MIT SECURE	DEV	Exploring auto configuration tools for computers		N		TBD
Macintosh Support	DEV	OS X 10.8 developer preview (Mountain Lion)		N		TBD
Distributed Software	DEV	Evaluating Windows 8 developer preview (internal to IS&T only due to NDA)		N		TBD

Status Key:

SCHED	Scheduled routine maintenance
EMER	Emergency change - problem if not addressed
LOW	Outage or problem with low user impact
HIGH	Outage or problem with high user impact
TBD	Exact change date or time to be determined