IS&T Change Communications Report June 6, 2012

Service Offering	Tier	Change	Date	Outage	Time	Status
Electronic Data Interchange (EDI)	PROD	Changes to number of days information is stored online: purge of po/invoices	6/6/12	N		SCHED
SAP Appointment Processing	PROD	Hourly Student Appointments full roll out	6/6/12	N		SCHED
SAP Appointment Processing	PROD	New requirement: benefits eligibility grouping for 9 month standard GAP appointments	6/7/12	N		SCHED
SAP Payroll	PROD	SAP defect: retrocalculation only back to last master data change	6/7/12	N		SCHED
SAP Purchase Orders	PROD	Incomplete specifications: exclude Singapore from automatic purchasing group assignments	6/7/12	N		SCHED
SAP Building Services (Facilities)	PROD	Routine maintenance: configuration of SEMO inventory items	6/7/12	N		SCHED
IS&T Website	PROD	Authoring environment fix	6/7/12	Y	6-6:30 pm	SCHED
Commencement	**PROD**	**Live broadcast in HD: IPTV and digital signage**	**6/8/12**	**N/A**		**SCHED**
Active Directory	PROD	Upgrade	6/11/12	N		SCHED
Student Accounts	PROD	Sponsored Billing goes live	6/11/12	N		SCHED
SAP Training Environment	PROD	Available for administrative use	6/11/12	N		SCHED
Managed Printing	PROD	Multi-function printers in Libraries move from legacy Pharos to IS&T infrastructure This signals the retirement of Dean of Student Life (DSL) infrastructure	Week of 6/11/12	N		TBD
Data Administration	PROD	Leaders for Global Operation (LGO) migration	6/13/12	N		SCHED
Independent Activities Period (IAP)	PROD	Production release (roll out will be in the fall)	6/18/12	N		SCHED
Legacy Email	PROD	Users connected to MIT's VPN service or logged into Athena and/or Linerva dial-up machines will not be able to send unauthenticated email via outgoing-legacy.mit.edu	6/18/12	N		SCHED
Tether	PROD	Retirement	6/29/12	N		SCHED
Managed Servers	PROD	Open SSL patching (communications in progress)	June	N		TBD
Enterprise Storage	PROD	Fiber channel network zoning changes	June	N		TBD
Distributed Software	PROD	Oracle 11g release	June	N		TBD
Distributed Software	PROD	Firefox 3.6x desupport/retirement (dependent on Unity upgrade)	June	N		TBD
Distributed Software	PROD	Users to transition to Firefox 10 ESR (Extended Support Release)	June	N		TBD
Android App	PROD	C2DM (cloud device messaging) updates	June	N		TBD
SAP Building Services (Facilities)	PROD	Plant maintenance: Nuclear Reactor Lab (NRL) going live with notifications and non-injury incident reporting	June	N		TBD
Unity	PROD	Upgrade for browser compatibility	June	N		TBD
Distributed Software	PROD	Browsers support model changes	June	N		TBD
Tivoli Storage Manager (TSM)	PROD	DITR deployment of updated desktop client	June	N		TBD
Drupal Cloud	PROD	Roll out of new service	June	N		TBD
SAP Foundation	PROD	Reimplementation of Solution Manager (application monitoring)	June	N		TBD
Kerberos	PROD	For Windows	June	N		TBD
Managed Printing	PROD	Virtualization of IPM server and software upgrade	June	N		TBD
ILab Solutions	PROD	Koch implementation of scheduling and billing system for equipment	7/1/12	N		SCHED
Wikis (MIT Wiki Service)	PROD	Archiving of old sites	July	N		TBD
Certificates	PROD	Annual renewal cycle	July	N		TBD
MIT SECURE	PROD	Open Wireless retirement	August	N		TBD
MIT SECURE	PROD	Radius servers to point to Exchange Active Directory		N		TBD
Distributed Software	PROD	Decommissioning older versions of SAPgui for both Mac and Windows		N		TBD
VPN	PROD	Legacy application (native client) to be retired		N		TBD
Kerberos	PROD	For Android		N		TBD
SAP Foundation	TEST	SH1 refresh with current production snapshot	6/14/12	Y	5 days	SCHED
SAP Foundation	TEST	ERP 6.0 enhancement package 6	July	N		TBD
Name Connector	TEST	IS&T testing of VoIP based version of the service. Production cutover TBD		N		TBD
Distributed Software	TEST	FileMaker 12 (communication regarding upgrade coming soon)		N		TBD
Tivoli Storage Manager (TSM)	TEST	TSM/VE (virtual environment)		N		TBD
Tivoli Storage Manager (TSM)	DEV	Installer development		N		TBD
MIT SECURE	DEV	Exploring auto configuration tools for computers		N		TBD
Macintosh Support	DEV	OS X 10.8 developer preview (Mountain Lion)		N		TBD
Distributed Software	DEV	Evaluating Windows 8 developer preview (internal to IS&T only due to NDA)		N		TBD

Status Key:

SCHED	Scheduled routine maintenance
EMER	Emergency change - problem if not addressed
LOW	Outage or problem with low user impact
HIGH	Outage or problem with high user impact
TBD	Exact change date or time to be determined