Distributed Software PROD Newin 32 release 6721/12 N PROD New Requirement: Hourly Student Appointments automation 6/21/12 N PROD New requirement: Hourly Student Appointments automation 6/21/12 N PROD New requirement: Hourly Student Appointments automation 6/21/12 N PROD New requirement: NRA processing for Support Staff wage types 6/21/12 N PROD New requirement: Description of Common National PROD New requirement: Description of Common National Natio	Service Offering	Tier	Change	Date	Outage	Time	Status
Floorpias nitle du   PROD   Migrated from certificates to Touchstone   6/19/12   N	Distributed Software	PROD	Maple 16 released	6/14/12			
Floorplas nitle dul PROD   Migrated from certificates to Touchstone   6/19/12   N   Interprise Storage   PROD   Ugrated from vereinflicates to Touchstone   6/20/12   N   North Processing   PROD   Wain 32 release   6/20/12   N   SAP Payroll   PROD   New requirement: Havily Student Appointments automation   6/21/12   N   SAP Payroll   PROD   New requirement: NRA processing for Support Staff wage types   6/20/12   N   SAP Payroll   PROD   New requirement: Havily Student Appointments automation   6/21/12   N   SAP Payroll   PROD   New requirement: upload program to update temp codes annually   6/21/12   N   SAP Payroll   PROD   New requirement: upload program to update temp codes annually   6/21/12   N   SAP Payroll   PROD   Missed in esting; correction to Lincoln termination action for   6/21/12   N   SAP Payroll   PROD   Missed in esting; correction to Lincoln termination action for   6/21/12   N   SAP Payroll   PROD   New requirement: and UROP limit to position extract   6/21/12   N   SAP Environment Health and Safey   PROD   New requirement: expand search results on front end   6/21/12   N   SAP Environment Health and Safey   PROD   New requirement: expand search results on front end   6/21/12   N   SAP Environment Health and Safey   PROD   New requirement: expand search results on front end   6/21/12   N   SAP Environment Health and Safey   PROD   New requirement: additional authorization to learner profile   6/21/12   N   SAP Environment Health and Safey   PROD   New requirement: additional authorization to learner profile   6/21/12   N   SAP Environment Health and Safey   PROD   Ugrade firmware on Network Operations OC11 Islina array   New Keit of   6/21/12   N   SAP Environment Health and Safey   PROD   Ugrade firmware on Network Operations OC11 Islina array   N   SAP Environment Health and Safey   PROD   Ugrade firmware on Network Operations OC11 Islina array   N   SAP Environment Health and Safey   PROD   Ugrade firmware on Network Operations OC11 Islina array   N   SAP Environment Health Safey   PROD   U	Enterprise Storage	PROD	Upgraded firmware on W92 SAN arrays for Exchange	6/19/12			
Distributed Software  PROD  New requirement. Hourly Student Appointments automation  6/21/12  N  SAP Papyoriol  PROD  New requirement. HNA processing for Support Staff wage types  SAP Payvoll  PROD  SAP Payvoll  PROD  New requirement. HNA processing for Support Staff wage types  SAP Payvoll  PROD  SAP Payvoll  PROD  New requirement. HNA processing for Support Staff wage types  SAP Payvoll  PROD  SAP Payvoll  PROD  SAP Payvoll  PROD  SAP Payvoll  PROD  New requirement. Jurious dorgers in to update temp codes annually  6/21/12  N  SAP Payvoll  PROD  SAP Environment teletalt and Safety  PROD  New requirement: additional authorization to learner profile  administration role  SAP Environment teletalt and Safety  PROD  Uggrade firmware on Network Operations OC11 Islino array  (F25/12)  N  SAP Environment teletalt and Safety  PROD  Uggrade firmware on Network Operations OC11 Islino array  (F25/12)  N  SAP Environment teletalt and Safety  PROD  Uggrade firmware on Network Operations OC11 Islino array  (F25/12)  N  SAP Environment teletalt and Safety  PROD  Uggrade firmware on Network Operations OC11 Islino array  (F25/12)  N  SAP Environment teletalt and Safety  PROD  Uggrade firmware on Network Operations OC11 Islino array  (F25/12)  N  SAP Environment teletalt and Safety  PROD  Uggrade firmware on Network Operations OC11 Islino array  (F25/12)  N  SAP Environment teletalt and Safety  PROD  Uggrade firmwa	Floorplans.mit.edu	PROD		6/19/12			
SAP Approintment Processing PROD New requirement: Hourly Student Appointments automation (5/21/12 N PROD New requirements: Mary Student Appointments automation (5/21/12 N PROD New requirements) Approved in the processing for Support Staff wage types (5/21/12 N PROD New requirements) Approved in the processing for Support Staff wage types (5/21/12 N PROD New requirements) Approved program to update temp codes annually (5/21/12 N PROD New requirements) Approved program to update temp codes annually (5/21/12 N PROD New requirements) Approved program to update temp codes annually (5/21/12 N PROD New requirements) Approved program to update temp codes annually (5/21/12 N PROD New requirements) Approved program to the program of the prog	Enterprise Storage	PROD	Upgrade firmware on OC11 SAN arrays for Exchange	6/20/12	N		SCHED
SAP Payroll   PROD   New requirement: NAB processing for Support Staff wage types   6/21/12   N	Distributed Software	PROD	Xwin 32 release	6/20/12	N		SCHED
SAP Payroll   PROD   New requirement: NAB processing for Support Staff wage types   6/21/12   N	SAP Appointment Processing	PROD	New requirement: Hourly Student Appointments automation	6/21/12	N		SCHED
SAP Payroll   PROD   SAP defect: automation of cancellation of benefits for termination   6/21/12   N		PROD			N		SCHED
SAP Payroll   PROD   New requirement: upload program to update temp codes annually   6/21/12   N	-						SCHED
SAP Payroll   PROD   Routine maintenance: change posting for Educational Loan   6/21/12   N							SCHED
SAP Payroll   PROD   Missed in testing: correction to Lincoln termination action for popular	· · · · · · · · · · · · · · · · · · ·		Routine maintenance: change posting for Educational Loan				SCHED
SAP Payroll	SAP Payroll	PROD	Missed in testing: correction to Lincoln termination action for	6/21/12			SCHED
SAP Purchase Orders	SAP Payroll	DROD	'	6/21/12	-		SCHED
SAP Environment Health and Safety PROD New requirement: expand search results on front end 6/21/12 N N SAP Building Services (Facilities) PROD Noutrie maintenance: new tracking code 6/21/12 N N N SAP Enterprise Learning (Learning) PROD Noutrie maintenance: new tracking code 6/21/12 N N N SAP Enterprise Learning (Learning) PROD Noutrie maintenance: new tracking code 6/21/12 N N N N N N N N N N N N N N N N N N N							SCHED
SAP Enterprise Learning (Learning) PROD Routine maintenance: new tracking code 6,721/12 N PROD RAP Enterprise Learning (Learning) PROD Missed in testing: Lincoln course completion fix 6,721/12 N PROD RAP Enterprise Learning (Learning) PROD Missed in testing: Lincoln course completion fix 6,721/12 N PROD RAP Enterprise Learning (Learning) PROD Mew requirement: additional authorization to learner profile 6,721/12 N PROD RAP ROD							
SAP Enterprise Learning (eLearning) PROD Missed in testing: Lincoln course completion fix  APPENDERPRISE PROD Missed in testing: Lincoln course completion fix  PROD Now requirement: additional authorization to learner profile 6/21/12 N  PROD Routine maintenance: Mis broken link  PROD Riteralized Software of PROD Proposed Propo							SCHED
SAP Enterprise Learning (eLearning) PROD New requirement: additional authorization to learner profile administration role Events Calendar (events.mit.edu) PROD Virtualization of IPM server and software upgrade 6/22/12 N PROD Upgrade firmware on Network Operations OC11 Isilon array Week of N 6/25/2012 PROD Upgrade firmware on Network Operations OC11 Isilon array Week of N 6/25/2012 PROD Upgrade firmware on Network Operations OC11 Isilon array Week of N 6/25/2012 PROD Upgrade firmware on Network Operations OC11 Isilon array Week of N 6/25/2012 PROD Upgrade firmware on Network Operations OC11 Isilon array Week of N 6/25/2012 PROD Upgrade firmware on Network Operations OC11 Isilon array Week of N 6/25/2012 PROD Upgrade firmware on Network Operations OC11 Isilon array Week of N 6/25/2012 PROD Upgrade firmware on Network Operations OC11 Isilon array Week of N 6/25/2012 PROD Upgrade firmware on Network Operations OC11 Isilon array Week of N 6/25/2012 N Week of N 6/25/2012 PROD Upgrade firmware on Network Operations OC11 Isilon array Week of N 6/25/2012 N Week of N 6/25/2012 PROD Upgrade firmware on Network Operations OC11 Isilon array Week of N 6/25/2012 N Upgrade firmware and software upgrade PROD Upgrade for Department of updated desktop client Upgrade on Unity upgrade) Upgrade for browser compatibility Upgrade (Province of Upgrade for browser compatibility) Upgrade (Province of Upgrade of Department of Upgrade for browser compatibility Upgrade (Province of Upgrade of Upgrade for browser compatibility) Upgrade (Province of Upgrade							SCHED
administration role Events Calendar (events.mit.edu) PROD Routine maintenance: fix broken link Managed Printing PROD Virtualization of IPPM server and software upgrade 6/22/12 N Enterprise Storage PROD Distributed Software PROD Distributed Software PROD Distributed Software PROD Distributed Software PROD Retirement PROD Distributed Software PROD PROD Distributed Software PROD Retirement PROD Distributed Software PROD Rowers PROD Distributed Software PROD Distributed Software PROD Rowers PROD Distributed Software PROD Rowers PROD Distributed Software PROD Rowers PROD Distributed Software PROD Distributed Software PROD Distributed Software PROD Distributed Software PROD Distributed Software PROD Distributed Softwar					N		SCHED
Managed Printing	SAP Enterprise Learning (eLearning)	PROD	· · · · · · · · · · · · · · · · · · ·	6/21/12	N		SCHED
Enterprise Storage PROD Upgrade firmware on Network Operations OC11 Islon array (6/25/2012)  Distributed Software Pelease Team (SWRT) Justin Fleming joins SWRT 6/25/12 N 1  Software Release Team (SWRT) Justin Fleming joins SWRT 6/25/12 N 1  Tether PROD Retirement 6/25/12 N 1  Managed Servers PROD Open SSL patching (communications in progress) June N 1  Enterprise Storage PROD File Channel network zoning changes June N 2  Distributed Software PROD Priefox 3.6x desupport/retirement (dependent on Unity upgrade) June N 2  Android App PROD CADM. (cloud device messaging) updates June N 2  SAP Building Services (Facilities) PROD Plant maintenance: Nuclear Reactor Lab (NRL) going live with June N 2  Distributed Software PROD Upgrade for browser compatibility June N 2  Distributed Software PROD Distributed Software PROD Distributed Software PROD Proposed for Service Service Service Service Service PROD Distributed Software PROD Distributed Software PROD Proposed Service PROD Proposed Proposed Service Proposed	Events Calendar (events.mit.edu)	PROD	Routine maintenance: fix broken link	6/21/12	N		SCHED
Software   PROD   FileMaker 12 release   6/25/2012   N	Managed Printing	PROD	Virtualization of IPM server and software upgrade	6/22/12	N		SCHED
Software Release Team (SWRT)   Justin Fleming Joins SWRT   6/25/12   N   Managed Servers   PROD   PROD   PROD   PROD   Fiber channel network zoning changes   June   N   N   N   Managed Servers   PROD   Fiber channel network zoning changes   June   N   N   N   Managed Servers   PROD   Fiber channel network zoning changes   June   N   N   N   Market   N   N   N   Market	Enterprise Storage	PROD	Upgrade firmware on Network Operations OC11 Isilon array		N		TBD
Software Release Team (SWRT)   Justin Fleming Joins SWRT   6/25/12   N   Managed Servers   PROD   PROD   PROD   PROD   Fiber channel network zoning changes   June   N   N   N   Managed Servers   PROD   Fiber channel network zoning changes   June   N   N   N   Managed Servers   PROD   Fiber channel network zoning changes   June   N   N   N   Market   N   N   N   Market	Distributed Software	PROD	FileMaker 12 release	6/25/12	N		SCHED
Tether PROD Retirement 6/29/12 N							SCHED
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SAP Building Services (Facilities)  PROD Plant maintenance: Nuclear Reactor Lab (NRL) going live with notifications and non-injury incident reporting  Unity Distributed Software PROD Distributed Software PROD Drupal Cloud PROD PROD Roll out of new service Roll out of new service PROD Bardware Recommendations PROD Bardware Recommendations PROD Bardware Recommendations PROD Distributed Software Distributed Software PROD Robert Call Recommendation of Scheduling and billing system for equipment Total Warehouse (DW) PROD Robert Call Recommendation of Scheduling Intencial tables will be off line: BALANCES, BALANCES, BY_FISCAL_PERIOD, BALANCES_BY_FISCAL_PERIOD, BALANCE							TBD
Notifications and non-injury incident reporting							TBD
Distributed Software PROD Browsers support model changes June N PROD DITR deployment of updated desktop client June N PROD Drupal Cloud PROD Roll out of new service End June N PROD Reimplementation of Solution Manager (application monitoring) June N PROD Reimplementation of Solution Manager (application monitoring) June N PROD Reimplementation of Solution Manager (application monitoring) June N PROD Reimplementation of Solution Manager (application monitoring) June N PROD Reimplementation of Solution Manager (application monitoring) June N PROD Wine Manager (application monitoring) June N PROD Reimplementation of Solution Manager (application monitoring) June N PROD Wine Manager (application monitoring) June June June June June June June June	SAP Building Services (Facilities)	PROD	, ,,,	June	N		TBD
Tivoli Storage Manager (TSM) PROD DITR deployment of updated desktop client June N Drupal Cloud PROD Roll out of new service End June N SAP Foundation PROD Reimplementation of Solution Manager (application monitoring) June N Hardware Recommendations PROD 8GR Reimplementation of Solution Manager (application monitoring) June N BG RAM on preconfigured machines. The default for Windows will be 64 bit. Website updates in progress - Apple this week and Dell next week Distributed Software PROD Oracle 11g release End June N Distributed Software PROD VMWorkstation updates End June N Distributed Software PROD VMFusion updates End June N Distributed Software PROD Move to dedicated servers June/July N ILab Solutions PROD Koch implementation of scheduling and billing system for equipment 7/1/12 N  MIT Data Warehouse (DW) PROD Year end maintenance. The following financial tables will be off line: BALANCES, BALANCES, BY_FISCAL_PERIOD, BALANCES, BY_FISCAL_PERIOD, BALANCES, BY_FISCAL_PERIOD, SALANCES_BY_FISCAL_PERIOD, SA	Unity	PROD	Upgrade for browser compatibility	June	N		TBD
Drupal Cloud         PROD         Roll out of new service         End June         N           SAP Foundation         PROD         Reimplementation of Solution Manager (application monitoring)         June         N           Hardware Recommendations         PROD         8G RAM on preconfigured machines. The default for Windows will be 64 bit. Website updates in progress - Apple this week and Dell next week         End June         N           Distributed Software         PROD         Oracle 11g release         End June         N           Distributed Software         PROD         VMWorkstation updates         End June         N           Events Calendar (events.mit.edu)         PROD         Move to dedicated servers         June/July         N           ILab Solutions         PROD         Koch implementation of scheduling and billing system for equipment         7/1/12         N           MIT Data Warehouse (DW)         PROD         Year end maintenance. The following financial tables will be off line: BALANCES, BALANCES, BALANCES, BY FISCAL_PERIOD,	Distributed Software	PROD	Browsers support model changes	June	N		TBD
SAP Foundation PROD Reimplementation of Solution Manager (application monitoring) Hardware Recommendations PROD 86 RAM on preconfigured machines. The default for Windows will be 64 bit. Website updates in progress - Apple this week and Dell next week  Distributed Software PROD Oracle 11g release PROD VMWorkstation updates PROD VMFusion updates PROD VMFusion updates PROD Work to dedicated servers Ulab Solutions PROD Koch implementation of scheduling and billing system for equipment PROD Wear end maintenance. The following financial tables will be off line: BALANCES, BY_FISCAL_PERIOD, BALANCES_BY_FISCAL_PERIOD, BALANCES_BY_FISCAL_PERIOD	Tivoli Storage Manager (TSM)	PROD	DITR deployment of updated desktop client	June	N		TBD
Hardware Recommendations  PROD 8G RAM on preconfigured machines. The default for Windows will be 64 bit. Website updates in progress - Apple this week and Dell next week  Distributed Software  PROD Oracle 11g release  Distributed Software  PROD VMWorkstation updates  End June N  Distributed Software  PROD WMFusion updates  End June N  Events Calendar (events.mit.edu)  ILab Solutions  PROD Koch implementation of scheduling and billing system for equipment  MIT Data Warehouse (DW)  PROD Year end maintenance. The following financial tables will be off line:  BALANCES, BALANCES, BY-FISCAL_PERIOD,  BALANCES, BY-FISCAL_PERI	Drupal Cloud	PROD	Roll out of new service	End June	N		TBD
be 64 bit. Website updates in progress - Apple this week and Dell next week  Distributed Software PROD Oracle 11g release End June N  Distributed Software PROD VMWorkstation updates  End June N  Distributed Software PROD VMWorkstation updates  End June N  End June N  End June N  Distributed Software PROD Move to dedicated servers  ILab Solutions PROD Koch implementation of scheduling and billing system for equipment 7/1/12 N  ILab Solutions PROD Vear end maintenance. The following financial tables will be off line:  BALANCES_BY_EISCAL_PERIOD_3YRS, SUMMARY_STATEMENT_DETAIL. Progress on work will be available online: http://ist.mit.edu/services/business/warehouse  Enterprise Storage PROD Retiring OC11 CX-3-80 (SAN for virtualized environment). The data is moving over next 3 weeks  Active Directory PROD Upgrades Week of 7/2/12  Kerberos PROD For Windows (KFW)  Distributed Software PROD Users to transition to Firefox 10 ESR (Extended Support Release) July N  Distributed Software PROD SecureCRT/FX updated license keys July N	SAP Foundation	PROD	Reimplementation of Solution Manager (application monitoring)	June	N		TBD
Distributed Software PROD Oracle 11g release End June N Distributed Software PROD VMWorkstation updates End June N Distributed Software PROD VMFusion updates End June N Distributed Software PROD VMFusion updates End June N Events Calendar (events.mit.edu) PROD Move to dedicated servers June/July N ILab Solutions PROD Koch implementation of scheduling and billing system for equipment 7/1/12 N MIT Data Warehouse (DW) PROD Year end maintenance. The following financial tables will be off line: BALANCES_BY_FISCAL_PERIOD, BALANCES_BY_FISCAL_PERIOD, BALANCES_BY_FISCAL_PERIOD, BALANCES_BY_FISCAL_PERIOD_3YRS, SUMMARY_STATEMENT_DETAIL. Progress on work will be available online: http://ist.mit.edu/services/business/warehouse Enterprise Storage PROD Retiring OC11 CX-3-80 (SAN for virtualized environment). The data is moving over next 3 weeks  Active Directory PROD Upgrades Week of 7/2/12 Kerberos PROD For Windows (KFW) July N Distributed Software PROD Users to transition to Firefox 10 ESR (Extended Support Release) July N Distributed Software PROD TSM installer release for Mac and Windows July N Distributed Software PROD SecureCRT/FX updated license keys July N	Hardware Recommendations	PROD	be 64 bit. Website updates in progress - Apple this week and Dell	End June	N		TBD
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Events Calendar (events.mit.edu)  PROD  Move to dedicated servers  Koch implementation of scheduling and billing system for equipment  7/1/12  N  MIT Data Warehouse (DW)  PROD  PROD  Year end maintenance. The following financial tables will be off line: BALANCES, BALANCES, BY_FISCAL_PERIOD, BALANCES, BALANCES, BY_FISCA			·		_		TBD
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Active Directory PROD Upgrades Week of 7/2/12  Kerberos PROD For Windows (KFW) July N  Distributed Software PROD Users to transition to Firefox 10 ESR (Extended Support Release) July N  Distributed Software PROD TSM installer release for Mac and Windows July N  Distributed Software PROD SecureCRT/FX updated license keys July N	Enterprise Storage	PROD	,	7/1/12	N		SCHED
Kerberos     PROD     For Windows (KFW)     July     N       Distributed Software     PROD     Users to transition to Firefox 10 ESR (Extended Support Release)     July     N       Distributed Software     PROD     TSM installer release for Mac and Windows     July     N       Distributed Software     PROD     SecureCRT/FX updated license keys     July     N	Active Directory	PROD	· ·		N		TBD
Distributed Software PROD Users to transition to Firefox 10 ESR (Extended Support Release) July N  Distributed Software PROD TSM installer release for Mac and Windows July N  Distributed Software PROD SecureCRT/FX updated license keys July N	Kerberos	PROD	For Windows (KFW)		N		TBD
Distributed Software PROD TSM installer release for Mac and Windows July N Distributed Software PROD SecureCRT/FX updated license keys July N			` '	•			TBD
Distributed Software PROD SecureCRT/FX updated license keys July N					_		TBD
Distributed Software PROD Stretchbreak release for Mac and Windows July N					_		TBD
NACTION (ANTENNESS Complete)				•			TBD
Wikis (MIT Wiki Service)     PROD     Archiving of old sites     July     N       Certificates     PROD     Annual renewal cycle     July     N							TBD TBD

PROD	OS X 10.8 for Mac (Mountain Lion) release (Apple will release in	July/August	N	TBD
	July)			
PROD	Windows XP support retirement	8/1/13	N	SCHED
PROD	Upgrade	August	N	TBD
PROD	iOS 6 Fall release (compatible with 3GS but not iPad 1)	Sept/Oct	N	TBD
PROD	Windows XP distribution ends (no longer on the software grid)	October	N	TBD
PROD	Retirement ON HOLD		N	TBD
PROD	Radius servers to point to Exchange Active Directory		N	TBD
PROD	Decommissioning older versions of SAPgui for both Mac and		N	TBD
	Windows			
PROD	Legacy application (native client) to be retired		N	TBD
PROD	For Android		N	TBD
TEST	Test environment up - now dedicated infrastructure separate from	6/20/12	N	SCHED
	SAP applications. Production targeted for July			
TEST	SH1 refresh/available	6/21/12	N	SCHED
TEST	ERP 6.0 enhancement package 6	July	N	TBD
DEV	Touchstone integration (production targeted for mid August)	End of June	N	TBD
DEV	Exploring auto configuration tools for computers	Summer	N	TBD
DEV	Evaluating Windows 8 developer preview (internal to IS&T only due	Fall	N	TBD
	to NDA)			
TEST	IS&T testing of VoIP based version of the service. Production cutover			TBD
	TBD.		N	
TEST	TSM/VE (virtual environment)		N	TBD
TEST	New download server		N	TBD
	PROD PROD PROD PROD PROD PROD PROD PROD	July)  PROD Windows XP support retirement  PROD Upgrade  PROD iOS 6 Fall release (compatible with 3GS but not iPad 1)  PROD Windows XP distribution ends (no longer on the software grid)  PROD Retirement ON HOLD  PROD Radius servers to point to Exchange Active Directory  PROD Decommissioning older versions of SAPgui for both Mac and Windows  PROD Legacy application (native client) to be retired  PROD For Android  TEST Test environment up - now dedicated infrastructure separate from SAP applications. Production targeted for July  TEST SH1 refresh/available  TEST ERP 6.0 enhancement package 6  DEV Touchstone integration (production targeted for mid August)  DEV Exploring auto configuration tools for computers  DEV Evaluating Windows 8 developer preview (internal to IS&T only due to NDA)  TEST IS&T testing of VoIP based version of the service. Production cutover TBD.  TEST TSM/VE (virtual environment)	July)  PROD Windows XP support retirement 8/1/13  PROD Upgrade August  PROD iOS 6 Fall release (compatible with 3GS but not iPad 1) Sept/Oct  PROD Windows XP distribution ends (no longer on the software grid) October  PROD Retirement ON HOLD  PROD Redirement ON HOLD  PROD Decommissioning older versions of SAPgui for both Mac and Windows  PROD Legacy application (native client) to be retired  PROD For Android  TEST Test environment up - now dedicated infrastructure separate from SAP applications. Production targeted for July  TEST SH1 refresh/available 6/21/12  TEST ERP 6.0 enhancement package 6 July  DEV Touchstone integration (production targeted for mid August) End of June  DEV Exploring auto configuration tools for computers Summer  DEV Evaluating Windows 8 developer preview (internal to IS&T only due to NDA)  TEST IS&T testing of VoIP based version of the service. Production cutover TBD.  TEST TSM/VE (virtual environment)	July)  PROD Windows XP support retirement 8/1/13 N  PROD Upgrade August N  PROD iOS 6 Fall release (compatible with 3GS but not iPad 1) Sept/Oct N  PROD Windows XP distribution ends (no longer on the software grid) October N  PROD Retirement ON HOLD N  PROD Radius servers to point to Exchange Active Directory N  PROD Decommissioning older versions of SAPgui for both Mac and Windows N  PROD Legacy application (native client) to be retired N  PROD For Android N  TEST Test environment up - now dedicated infrastructure separate from SAP applications. Production targeted for July N  TEST SH1 refresh/available 6/21/12 N  TEST ERP 6.0 enhancement package 6 July N  DEV Touchstone integration (production targeted for mid August) End of June N  DEV Exploring auto configuration tools for computers Summer N  DEV Evaluating Windows 8 developer preview (internal to IS&T only due to NDA)  TEST IS&T testing of VoIP based version of the service. Production cutover TBD. N

## Status Key:

SCHED Scheduled routine maintenance

EMER Emergency change - problem if not addressed LOW Outage or problem with low user impact HIGH Outage or problem with high user impact TBD Exact change date or time to be determined