IS&T Change Communications Report June 20, 2012

Service Offering	Tier	Change	Date	Outage	Time	Status
Distributed Software	PROD	Maple 16 released	6/14/12			
Enterprise Storage	PROD	Upgraded firmware on W92 SAN arrays for Exchange	6/19/12			
Floorplans.mit.edu	PROD	Migrated from certificates to Touchstone	6/19/12			
Enterprise Storage	PROD	Upgrade firmware on OC11 SAN arrays for Exchange	6/20/12	N		SCHED
Distributed Software	PROD	Xwin 32 release	6/20/12	N		SCHED
SAP Appointment Processing	PROD	New requirement: Hourly Student Appointments automation	6/21/12	N		SCHED
SAP Payroll	PROD	New requirement: NRA processing for Support Staff wage types	6/21/12	N		SCHED
SAP Payroll	PROD	SAP defect: automation of cancellation of benefits for termination	6/21/12	N		SCHED
SAP Payroll	PROD	New requirement: upload program to update temp codes annually	6/21/12	N		SCHED
SAP Payroll	PROD	Routine maintenance: change posting for Educational Loan deductions	6/21/12	N		SCHED
SAP Payroll	PROD	Missed in testing: correction to Lincoln termination action for pension administration	6/21/12	N		SCHED
SAP Payroll	PROD	New requirement: add UROP limit to position extract	6/21/12	N		SCHED
SAP Purchase Orders	PROD	SAP defect: enable changes to ECAT purchases prior to close	6/21/12	N		SCHED
SAP Environment Health and Safety	PROD	New requirement: expand search results on front end	6/21/12	N		SCHED
SAP Building Services (Facilities)	PROD	Routine maintenance: new tracking code	6/21/12	N		SCHED
SAP Enterprise Learning (eLearning)	PROD	Missed in testing: Lincoln course completion fix	6/21/12	N		SCHED
SAP Enterprise Learning (eLearning)	PROD	New requirement: additional authorization to learner profile administration role	6/21/12	N		SCHED
Events Calendar (events.mit.edu)	PROD	Routine maintenance: fix broken link	6/21/12	N		SCHED
Managed Printing	PROD	Virtualization of IPM server and software upgrade	6/22/12	N		SCHED
Enterprise Storage	PROD	Upgrade firmware on Network Operations OC11 Isilon array	Week of 6/25/2012	N		TBD
Distributed Software	PROD	FileMaker 12 release	6/25/12	N		SCHED
Software Release Team (SWRT)		Justin Fleming joins SWRT	6/25/12			SCHED
Tether	PROD	Retirement	6/29/12	N		SCHED
Managed Servers	PROD	Open SSL patching (communications in progress)	June	N		TBD
Enterprise Storage	PROD	Fiber channel network zoning changes	June	N		TBD
Distributed Software	PROD	Firefox 3.6x desupport/retirement (dependent on Unity upgrade)	June	N		TBD
Android App	PROD	C2DM (cloud device messaging) updates	June	N		TBD
SAP Building Services (Facilities)	PROD	Plant maintenance: Nuclear Reactor Lab (NRL) going live with notifications and non-injury incident reporting	June	N		TBD
Unity	PROD	Upgrade for browser compatibility	June	N		TBD
Distributed Software	PROD	Browsers support model changes	June	N		TBD
Tivoli Storage Manager (TSM)	PROD	DITR deployment of updated desktop client	June	N		TBD
Drupal Cloud	PROD	Roll out of new service	End June	N		TBD
SAP Foundation	PROD	Reimplementation of Solution Manager (application monitoring)	June	N		TBD
Hardware Recommendations	PROD	8G RAM on preconfigured machines. The default for Windows will be 64 bit. Website updates in progress - Apple this week and Dell next week	End June	N		TBD
Distributed Software	PROD	Oracle 11g release	End June	N		TBD
Distributed Software	PROD	VMWorkstation updates	End June	N		TBD
Distributed Software	PROD	VMFusion updates	End June	N		TBD
Events Calendar (events.mit.edu)	PROD	Move to dedicated servers	June/July	N		TBD
ILab Solutions	PROD	Koch implementation of scheduling and billing system for equipment	7/1/12	N		SCHED
MIT Data Warehouse (DW)	PROD	Year end maintenance. The following financial tables will be off line: BALANCES, BALANCES_BY_FISCAL_PERIOD, BALANCES_BY_FISCAL_PERIOD_3YRS, SUMMARY_STATEMENT_DETAIL. Progress on work will be available online: http://ist.mit.edu/services/business/warehouse	7/1/12	Y	Approx. 24 hours	
Enterprise Storage	PROD	Retiring OC11 CX-3-80 (SAN for virtualized environment). The data is moving over next 3 weeks	7/1/12	N		SCHED
Active Directory	PROD	Upgrades	Week of 7/2/12	N		TBD
Kerberos	PROD	For Windows (KFW)	July	N		TBD
Distributed Software	PROD	Users to transition to Firefox 10 ESR (Extended Support Release)	July	N		TBD
Distributed Software	PROD	TSM installer release for Mac and Windows	July	N		TBD
Distributed Software	PROD	SecureCRT/FX updated license keys	July	N		TBD
Distributed Software	PROD	Stretchbreak release for Mac and Windows	July	N		TBD
Wikis (MIT Wiki Service)	PROD	Archiving of old sites	July	N		TBD
Certificates	PROD	Annual renewal cycle	July	N		TBD

Distributed Software	PROD	OS X 10.8 for Mac (Mountain Lion) release (Apple will release in July)	July/August	N		TBD
Distributed Software	PROD	Windows XP support retirement	8/1/13	N		SCHED
Quality Center	PROD	Upgrade	August	N		TBD
Mobile Device Support	PROD	iOS 6 Fall release (compatible with 3GS but not iPad 1)	Sept/Oct	N		TBD
Distributed Software	PROD	Windows XP distribution ends (no longer on the software grid)	October	N		TBD
Open Wireless	PROD	Retirement ON HOLD		N		TBD
MIT SECURE	PROD	Radius servers to point to Exchange Active Directory		N		TBD
Distributed Software	PROD	Decommissioning older versions of SAPgui for both Mac and Windows		N		TBD
VPN	PROD	Legacy application (native client) to be retired		N		TBD
Kerberos	PROD	For Android		N		TBD
Events Calendar (events.mit.edu)	TEST	Test environment up - now dedicated infrastructure separate from SAP applications. Production targeted for July	6/20/12	N		SCHED
SAP Foundation	TEST	SH1 refresh/available	6/21/12	N		SCHED
SAP Foundation	TEST	ERP 6.0 enhancement package 6	July	N		TBD
WebSIS/Student	DEV	Touchstone integration (production targeted for mid August)	End of June	N		TBD
MIT SECURE	DEV	Exploring auto configuration tools for computers	Summer	N		TBD
Distributed Software	DEV	Evaluating Windows 8 developer preview (internal to IS&T only due to NDA)	Fall	N		TBD
Name Connector	TEST	IS&T testing of VoIP based version of the service. Production cutover TBD.		N		TBD
Tivoli Storage Manager (TSM)	TEST	TSM/VE (virtual environment)		N		TBD
Distributed Software	TEST	New download server		N		TBD

Status Key:

SCHED	Scheduled routine maintenance
EMER	Emergency change - problem if not addressed
LOW	Outage or problem with low user impact
HIGH	Outage or problem with high user impact
TBD	Exact change date or time to be determined