Service Offering	Tier	Change	Date	Outage	Time	Status
SAP Building Services (Facilities)	PROD	Plant maintenance: Nuclear Reactor Lab (NRL) went live with notifications and non-injury incident reporting	7/1/12			
SAP Payroll	PROD	New requirement: SAPweb Time Sheets increase overview screen	7/5/12	N		SCHED
SAP Payroll	PROD	New requirement: SAPweb prior time sheet approval	7/5/12	N		SCHED
SAP Payroll	PROD	New requirement: Hourly Student Appointments position title validation	7/5/12	N		SCHED
SAP Payroll	PROD	New requirement: new wage types to data warehouse extract	7/5/12	N		SCHED
SAP Accounts Payable	PROD	New requirement: Request For Payment workflow display	7/5/12	N		SCHED
Events Calendar (events.mit.edu)	PROD	Move to dedicated servers	7/12/12	N		SCHED
Certificates Renewal	PROD	Annual renewal cycle - Change certificate lifetime	7/27/12	Υ	6 - 7pm	SCHED
Database	PROD	Technology Licensing Office database upgrade to 11.g	July	N		TBD
Kerberos	PROD	For Windows (KFW)	July	N		TBD
Distributed Software	PROD	Users to transition to Firefox 10 ESR (Extended Support Release)	July	N		TBD
Distributed Software	PROD	TSM installer release for Mac and Windows	July	N		TBD
Distributed Software	PROD	SecureCRT/FX updated license keys	July	N		TBD
Distributed Software	PROD	Stretchbreak release for Mac and Windows	July	N		TBD
Wikis (MIT Wiki Service)	PROD	Archiving of old sites	July	N		TBD
Distributed Software	PROD	OS X 10.8 for Mac (Mountain Lion) release (Apple will release in July)	July/August	N		TBD
Distributed Software	PROD	Office 2007 retirement - no longer available on the download page	8/15/12	N		SCHED
Quality Center	PROD	Upgrade	August	N		TBD
Mobile Device Support	PROD	iOS 6 Fall release (compatible with 3GS but not iPad 1)	Sept/Oct	N		TBD
Distributed Software	PROD	Windows XP distribution ends (no longer on the software grid)	October	N		TBD
Distributed Software	PROD	Office 2008 retirement/desupport	1/2/13	N		SCHED
Distributed Software	PROD	Windows XP retirement/desupport	8/1/13	N		SCHED
Distributed Software	PROD	Firefox 3.6x retirement/desupport (dependent on Unity upgrade)	0, 1, 10	N		TBD
Distributed Software	PROD	Oracle 11g release		N		TBD
Unity	PROD	Upgrade for browser compatibility		N		TBD
Open Wireless	PROD	Retirement ON HOLD		N		TBD
MIT SECURE	PROD	Radius servers to point to Exchange Active Directory		N		TBD
Distributed Software	PROD	Decommissioning older versions of SAPgui for both Mac and Windows		N		TBD
VPN	PROD	Legacy application (native client) to be retired		N		TBD
Kerberos	PROD	For Android		N		TBD
Distributed Software	PROD	Changes to Mac binaries		N		TBD
SAP Foundation	TEST	Additional memory to the SAP SH1 and SH2 systems' database server platform	7/5/12	Y	6 - 8pm	
Events Calendar (events.mit.edu)	TEST	Move to dedicated servers	7/9/12	N		SCHED
SAP Foundation	TEST	ERP 6.0 enhancement package 6	July	N		TBD
Name Connector	TEST	IS&T testing of VoIP based version of the service. Production cutover TBD.	,	N		TBD
Tivoli Storage Manager (TSM)	TEST	TSM/VE (virtual environment)		N		TBD
Distributed Software	TEST	New download server		N		TBD
WebSIS/Student	DEV	Touchstone integration (production targeted for mid August)	End of June	N		TBD
MIT SECURE	DEV	Exploring auto configuration tools for computers	Summer	N		TBD
Distributed Software	DEV	Evaluating Windows 8 developer preview (internal to IS&T only due to NDA)	Fall	N		TBD

Status Key:

SCHED Scheduled routine maintenance

EMER Emergency change - problem if not addressed LOW Outage or problem with low user impact HIGH Outage or problem with high user impact TBD Exact change date or time to be determined