

IS&T Change Communications Report September 12, 2012

Service Offering	Tier	Change	Date	Outage	Time	Status
Google Apps	PROD	Changes to account provisioning for MIT accounts	9/5/12	N		
Managed Desktop	PROD	Casper server upgrade from 8.52 to 8.6 (changes include bug fixes, support for Mac OS X 10.8 clients and Filevault 2 key escrow)	9/13/12	Y	8am-12pm	SCHED
Distributed Software	PROD	X-Win32 2012 available for download	9/13/12	N		SCHED
Online Grading	PROD	Bug fixes	9/13/12	N		SCHED
SAP Financial Accounting	PROD	New requirement: additional translation date	9/13/12	N		SCHED
SAP Financial Accounting	PROD	Routine maintenance: LDS program retirement	9/13/12	N		SCHED
SAP Financial Accounting	PROD	SMART Fixed Assets: changes to screen layout	9/13/12	N		SCHED
SAP Financial Accounting	PROD	SMART Fixed Assets: master data fields	9/13/12	N		SCHED
SAP Financial Accounting	PROD	SMART Fixed Assets: additional fields for reporting	9/13/12	N		SCHED
SAP Building Services (Facilities)	PROD	New requirement: updates to Plant Maintenance	9/13/12	N		SCHED
SAP Building Services (Facilities)	PROD	Missed in testing: corrections to functional locations	9/13/12	N		SCHED
SAP Building Services (Facilities)	PROD	New requirement: changes to Zero Stock Lines transaction	9/13/12	N		SCHED
SAP Payroll	PROD	New requirement: new wage type	9/13/12	N		SCHED
SAP Payroll	PROD	Missed in testing: fix to YTD Earnings display	9/13/12	N		SCHED
SAP Payroll	PROD	Missed in testing: fix to Netweavr Portal Logon Page	9/13/12	N		SCHED
SAP Payroll	PROD	Missed in testing: fix to arrears adjustments	9/13/12	N		SCHED
SAP Appointment Processing	PROD	New requirement: fix to employee transfers from non exempt to	9/13/12	N		SCHED
SAP Appointment Processing	PROD	Missed in testing: fixes to Hourly Student Appointments	9/13/12	N		SCHED
SAP Enterprise Learning (eLearning)	PROD	New requirement: fixes to notifications	9/13/12	N		SCHED
SAP Environmental Health and Safety	PROD	Routine maintenance: changes to chemical reporting email notifications	9/13/12	N		SCHED
Knowledge Base	PROD	Content freeze: Confluence upgrade to 3.5	9/13-9/14/12	Y	6pm-8am	SCHED
Distributed Software	PROD	FileMaker v.2 updater available for download	9/17/12	N		SCHED
Student Accounts	PROD	Sponsored Billing bug fixes	9/18/12	N		SCHED
Independent Activities Period (IAP)	PROD	Public release of new website	9/20/12	N		SCHED
Iperia	PROD	Retirement	9/21/12	N		SCHED
SAP Foundation	PROD	iLab implementation (JV feeds for equipment rentals)	9/27/12	N		SCHED
SAP Building Services (Facilities)	PROD	Upgrade to Plant Maintenance BOM	9/27/12	N		SCHED
Distributed Software	PROD	TSM installers for Mac and Windows updates	September	N		TBD
Distributed Software	PROD	Kerberos For Windows release (still in test)	September	N		TBD
Drupal Cloud	PROD	Public release	September	N		TBD
Exchange	PROD	Upgrade to Service Pack 2	September	N		TBD
Distributed Software	PROD	Firefox 10 ESR (Extended Support Release) available for download	September	N		TBD
Tivoli Storage Manager (TSM)	PROD	DITR deployment of updated desktop client to IS&T complete	September	N		TBD
Stellar Classic	PROD	Database upgrade to Oracle 11.2.0.3 and RHEL 6.3	September	?	?	TBD
WebSIS/Student	PROD	Touchstone integration	10/5/12	Y	?	SCHED
SAP Environmental Health and Safety	PROD	Moving virtualized server to dedicated host	10/12/12	N		SCHED
VPN	PROD	Legacy application (native client) retirement (pending IPTV vendor migration)	10/12/12	N		SCHED
Undergraduate Admissions	PROD	Workflow Assignment & Revision (WARP) deployment	10/16/12	N		SCHED
Who's Teaching What (WTW)	PROD	Subject Evaluation Report	10/19/12	N		SCHED
Knowledge Base	PROD	Confluence upgrade to 3.5	September	Y	?	TBD
IMAP	PROD	Lincoln Laboratory migration to Exchange	September	N		TBD
Mobile Device Support	PROD	iOS 6 Fall release (compatible with 3GS but not iPad 1)	Sept/Oct	N		TBD
Distributed Software	PROD	Windows XP distribution ends (no longer on the software grid)	10/1/12	N		SCHED
SAP Financial Accounting	PROD	Addition of company codes for edX	October	N		TBD
Who's Teaching What (WTW)	PROD	Survey Engine upgrades	October	N		TBD
Distributed Software	PROD	Mac OS X 10.6 desupport by IS&T (Apple will no longer be issuing security updates)	Fall 2012	N		TBD
Distributed Software	PROD	Microsoft release of Office 2013 (release project to start)	Fall/Winter	N		TBD
Distributed Software	PROD	Office 2008 for Mac retirement/desupport	1/2/13	N		SCHED
Distributed Software	PROD	Office 2007 for Win retirement/desupport	1/2/13	N		SCHED
Distributed Software	PROD	Windows XP retirement/desupport	8/1/13	N		SCHED
Cyrus/IMAP	PROD	Retirement	12/1/13	N		SCHED
Distributed Software	PROD	Mac OS X 10.8 available for download (Apple mail bug)		N		TBD
Quality Center	PROD	Upgrade (pending completion of Year End Support Packs)		N		TBD
Open Wireless	PROD	Retirement		N		TBD
Managed Data Services (MDS)	PROD	Space Management release (changes to add/remove people function)		N		TBD
MIT SIS	PROD	Upgrade database to Oracle 11g and smoke test applications		N		TBD
Unity	PROD	Upgrade for browser compatibility		N		TBD
Distributed Software	PROD	Firefox 3.6x retirement/desupport (dependent on Unity upgrade)		N		TBD
MIT SECURE	PROD	Radius servers to point to Exchange Active Directory		N		TBD

Distributed Software	PROD	Decommissioning older versions of SAPgui for both Mac and Windows		N		TBD
Distributed Software	PROD	Kerberos For Android		N		TBD
Distributed Software	PROD	Changes to Mac binaries		N		TBD
Citrix	PROD	Migration of applications from citrix.mit.edu to citrixapps.mit.edu		N		TBD
Citrix	PROD	Retiring citrix.mit.edu (including Citrix Graduate Admissions application)		N		TBD
PowerFails	PROD	Windows updates		N		TBD
SAP Foundation	STAGE	Upgrade to Enhancement Pack 6 (prototype and discovery system APR 3.0 and Plant Maintenance) completed	9/6/12			
Cognos	TEST	Focus group members will have access to build reports in a shared space. (Those vetted by Data Management they will be moved to production for community consumption)		N		TBD
Name Connector	TEST	IS&T testing of VoIP based version of the service		N		TBD
Tivoli Storage Manager (TSM)	TEST	TSM/VE (virtual environment)		N		TBD
Distributed Software	TEST	New download server		N		TBD
Distributed Software	TEST	VM Fusion 5 release	September	N		TBD
Distributed Software	TEST	VM Workstation 9 release	September	N		TBD
Open Enrollment	DEV	Project Kick-off	September	N		TBD
SAP Foundation	DEV	SAP Support Packs Enhancement Pack 6 (updates to the portal) project kick off	September	N		TBD
Distributed Software	DEV	Evaluating Windows 8 developer preview (internal to IS&T only due to NDA)	Fall	N		TBD
MIT SECURE	DEV	Exploring auto configuration tools for computers	Fall	N		TBD

**Status Key:**

SCHED	Scheduled routine maintenance
EMER	Emergency change - problem if not addressed
LOW	Outage or problem with low user impact
HIGH	Outage or problem with high user impact
TBD	Exact change date or time to be determined