

IS&T Change Communications Report November 7, 2012

| Service Offering | Tier | Change | Date | Outage | Time | Status |
|---|------|---|------------------|--------|-----------|--------|
| Distributed Software | PROD | Stretchbreak Pro 6.1.2 for Mac (gatekeeper signed) available for download | 11/7/12 | N | | SCHED |
| Database Administration | PROD | Migration of the Mimsy Database (MIT Museum) to Oracle 11g | 11/7/12 | N | | SCHED |
| Undergraduate Admissions (UA) | PROD | WARP weekly bug fixes | 11/8/12 | N | | SCHED |
| IS&T Website | PROD | Drupal core updates and content freeze | 11/8/12 | Y | 9am-7pm | LOW |
| Learning Modules | PROD | Gradebook patch | 11/8/12 | Y | 7-8am | LOW |
| MIT Kerberos Account | PROD | Disabling Kerberos principals in the ATHENA realm that don't correspond to active Kerberos Accounts | 11/9/12 | N | | SCHED |
| MIT Kerberos Account | PROD | Changes in attributes: requires preauthorization and disallow serv will now be set for all active user principals. This means that using the KVNO command to tell if Kerberos principal exists will no longer work (users can no longer request a service ticket). The current solution is to use the KINIT command as a workaround | 11/9/12 | N | | SCHED |
| Moira | PROD | Deployment of new version of registration server (will set preauthorization & disallow serv attributes on newly created accounts) | 11/9/12 | N | | SCHED |
| MIT Kerberos Account | PROD | Kerberos incremental application: Moira will disable principals in real time as Moira user accounts are deactivated | 11/9/12 | N | | SCHED |
| ESS Benefits | PROD | Initial window closes for open enrollment | 11/9/12 | N | 5pm | LOW |
| Cyrus/IMAP | PROD | Lincoln Lab split accounts migration to Exchange | 11/9-11/12/12 | N | | SCHED |
| Advance | PROD | Upgrade of MIT AA servers (currently hosted by IS&T) | 11/9-11/12/12 | Y | 5pm-9am | LOW |
| Exchange | PROD | Updates to TSM client for Exchange servers | 11/10-11/11/12 | N | | SCHED |
| Exchange | PROD | Messageware bugfix for OWA | 11/10-11/11/12 | N | | SCHED |
| Exchange | PROD | McAfee for GroupShield patch as a followup to the SP2 upgrades | 11/10-11/11/12 | N | | SCHED |
| Cyrus/IMAP | PROD | Migration of balance of Lincoln Lab accounts (traditional, not split) to Exchange | 11/12-11/16/12 | N | | SCHED |
| Independent Activities Period (IAP) | PROD | Patch release | Week of 11/12/12 | N | | TBD |
| Accounts | PROD | Initial email notifications for January deactivations | 11/14/12 | N | | SCHED |
| Cognos | PROD | Upgrade from 10.1 to 10.2 | 11/17/12 | Y | 3pm-12am | LOW |
| Cyrus/IMAP | PROD | Migrate MIT forwarded accounts to Exchange (change also to Moira record) include *Knowledge Base article re: OWA and Migration Overview | 11/24-11/25/12 | N | | SCHED |
| ESS Benefits | PROD | Open Enrollment: final window for benefits changes | 11/26-11/29/12 | N | | SCHED |
| Distributed Software | PROD | Identity Finder 6.2 (includes supports for Mac OS X 10.8.2) available for download | 11/27/12 | N | | SCHED |
| Who's Teaching What (WTW) | PROD | Subject Evaluation Report | 11/29/12 | N | | SCHED |
| Reporting and Forecasting Tool (RA) | PROD | Frontend changes | November | N | | TBD |
| Student Accounts | PROD | Sponsored Billing release | November | N | | TBD |
| Distributed Software | PROD | Virus Scan 8.8 patch 2 available for download (unified installer) | November | N | | TBD |
| Distributed Software | PROD | Updated Tivoli Store Manager (TSM) installers for Mac available for download | November | N | | TBD |
| SAP Foundation | PROD | Annual Year End Support Pack upgrade | 12/1-12/2/12 | Y | 12am-12pm | HIGH |
| Distributed Software | PROD | Network Identity Manager (NIM) desupport: part of the migration to Kerberos for Windows (KFW) | December | N | | TBD |
| Distributed Software | PROD | Mac OS X 10.6 desupport by IS&T (Apple will no longer be issuing security updates) | Fall 2012 | N | | TBD |
| Distributed Software | PROD | Microsoft release of Office 2013 (release project to start) | Fall/Winter | N | | TBD |
| Distributed Software | PROD | Office 2008 for Mac retirement/desupport | 1/2/13 | N | | SCHED |
| Distributed Software | PROD | Office 2007 for Win retirement/desupport | 1/2/13 | N | | SCHED |
| Accounts | PROD | Final email notifications for January deactivations | 1/9/13 | N | | SCHED |
| Online Registration | PROD | Release | 1/14/13 | N | | SCHED |
| Accounts | PROD | Account deactivations | 1/23/13 | N | | SCHED |
| Reporting and Forecasting Tool (RA) | PROD | Release of new user interface to Exchange | End January 2013 | N | | TBD |
| Managed Server Hosting | PROD | DMX storage arrays replacement in OC11 and E40 (affects SAP and DW completed. | 3/31/13 | N | | SCHED |
| SAP Foundation | PROD | Governance, Risk and Compliance (GRC) implementation. This tool will automate the rules being established by the Segregation of Duties (SOD) effort currently underway. Audit access by means of Firefighter implementation will be the first to go live in IS&T | End March 2013 | N | | TBD |
| SAP Foundation | PROD | Segregation of Duties (SOD) effort complete. This work will establish rules regarding access and authorizations in the SAP environment | End June 2013 | N | | TBD |
| Cyrus/IMAP | PROD | Retirement | 12/1/13 | N | | SCHED |
| Distributed Software | PROD | Updated Tivoli Store Manager (TSM) installers for Windows available for download | | N | | TBD |
| SAP Environmental Health and Safety (EHS) | PROD | Moving applications to dedicated VMs | | Y | ? | TBD |
| Drupal Cloud | PROD | Public release | | N | | TBD |
| Quality Center | PROD | Upgrade (pending completion of Year End Support Packs) | | N | | TBD |
| Open Wireless | PROD | Retirement | | N | | TBD |
| Managed Data Services (MDS) | PROD | Space Management release (changes to add/remove people function) | | N | | TBD |
| MIT SIS | PROD | Upgrade database to Oracle 11g and smoke test applications | | Y | ? | TBD |
| Unity | PROD | Upgrade for browser compatibility | | N | | TBD |
| Distributed Software | PROD | Firefox 3.6x retirement/desupport (dependent on Unity upgrade) | | N | | TBD |
| Distributed Software | PROD | Kerberos For Android | | N | | TBD |
| Citrix | PROD | Migration of applications from citrix.mit.edu to citrixapps.mit.edu | | N | | TBD |
| Citrix | PROD | Retiring citrix.mit.edu (including Citrix Graduate Admissions application) | | N | | TBD |
| PowerFails | PROD | Windows updates | | N | | TBD |
| Distributed Software | TEST | Testing for Tivoli Storage Manager (TSM) 6.3 for Mac began | 11/5/12 | N | | TBD |
| Kerberos | TEST | New Kerberos server for testing (kerberos-too.mit.edu) based on MIT Kerberos 5 release 1.9 | 11/8/12 | N | | SCHED |
| Cognos | PROD | Upgrade from 10.1 to 10.2 | 11/17/12 | Y | 3pm-12am | LOW |

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| SAP Foundation | TEST | Upgrades to the Portal, ERP, and ADS in preparation for Year End Support Packs | November | Y | ? | TBD |
| Pharos Printing | TEST | Ezeep software (mobile Pharos printing) | 12/31/12 | N | | SCHED |
| Cognos | TEST | Focus group members will have access to build reports in a shared space. (Those vetted by Data Management they will be moved to production for community consumption) | | N | | TBD |
| Name Connector | TEST | IS&T testing of VoIP based version of the service | | N | | TBD |
| Tivoli Storage Manager (TSM) | TEST | TSM/VE (virtual environment) | | N | | TBD |
| Distributed Software | TEST | New download server | | N | | TBD |
| Learning Modules | DEV | Gradebook url moved to Learning Modules development url | 11/2/12 | N | | SCHED |
| MIT SECURE | DEV | Exploring auto configuration tools for computers | | N | | TBD |

Status Key:

SCHED Scheduled routine maintenance
EMER Emergency change - problem if not addressed
LOW Outage or problem with low user impact
HIGH Outage or problem with high user impact
TBD Exact change date or time to be determined