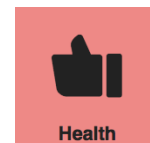Emily Kuo
Collaborators: None

Heuristic Evaluation of Aged To Perfection

1. **Minor:** The title of the webpage on the tab is not really related to the website, it is "Welcome to Foundation | Workspace"

2. **Good:** The color scheme of the front page is pleasing to the eye and the design is very simple so it should be easily navigable by the target user (Aesthetic and Minimalist Design)
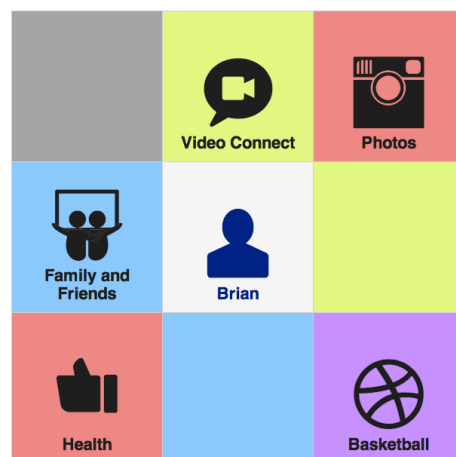
3. **Minor:** The thumbs up symbol isn't really representative of health (Match the real world)

   Recommendation: Use something like a cross, or the medical staff as the health symbol instead

4. **Minor:** Empty squares on the home navigation change color affording clicking but they lead to nothing. (Affordances)

   Recommendations: Either disable the changing of colors and don't allow clicking or if it is customizable content, show that capability

5. **Major:** It's unclear what the center block is and who "Brian" is. (Help and Documentation)

   The scenario states that I'm John, but I assume that in this case Brian is the user. It's not clear though because when I click it just brings me to a page with a header "Brian" and an image placeholder

   Recommendation: It'd be clearer if it was labeled Me or Brian (Me)

6. **Major:** Navigating from one section to another is only efficient on the home page (Flexibility and Efficiency)

   To navigate to any other section you have to press the home logo at the top and then select a new section.

Recommendation: Creating a menu bar at the top of each page, perhaps keep the color scheme, and fill it with the options.

7. **Cosmetic:** The home icon at the top of each page has a different color layout then the home screen. (Consistency & standards)

8. **Major:** The overall documentation is lacking because besides the obvious sections like photos, video chatting, and friends and family (maybe?) I'm not sure what how the other sections are used.

Video Connect Section

9. **Minor:** The title on the browser tab says "Video Chat" but the header of the page says "Video Connect" (Consistency)

10. **Major:** It is unclear why certain people appear on the list (Help & Documentation)

    I see a list of people I can video chat with, but when I click on them I can add them as a friend. Who are these people and why are they showing up on my list.

11. **Major:** The only thing that differentiates a person from being available and unavailable is a section break (Feedback)

    I still feel like I can click on the unavailable people even though they are under the unavailable section

    Recommendation: You can gray out the photo a bit or make them opaque to show that they are not available.

12. **Major:** On the video chat page with each user the two buttons are placed too close (Error Prevention)

13. **Major:** The "Add Friend" button changes into "Now Friends" but it's still a button. Also when I go back to the same user I can then add the friend again (Affordability, Feedback)

    Recommendation: Add a message somewhere that says you added the friend, or have a label saying this user is your friend. Once the button is clicked it should disappear

14. **Minor:** It's not clear that the "end chat" button would bring the user back to the people list (Help and Documentation)

Recommendation: I feel like a video chat should potentially be in another window, or after ending the chat there should be a message saying we're brining you back to the people page.

Health Section

15. **Major:** When the page is first loaded the "Go Back to Page" button is visible and the number of the "Go to Page" button is not filled in. The red x symbol and the green check symbols are slow to load. (Feedback, visibility of system status)

16. **Major:** It is unclear what all this information is for and why it's relevant of the user. (Help and Documentation)

    I don't know why there is a "How old is this question?" column, it doesn't seem significant. Are these questions just for me to keep track of my own health? It's also unclear where these questions are coming from or what specific order they are in. Do other people get to see my answers or are they just to help me remember things. It seems weird that I would answer a question about what diabetes doctor I would recommend. If they are other people's answers it would be nice to see who answered them or differentiate my answers from other people's answers.

17. **Major:** The user does not have the ability to change all answers only one of them (consistency, user control and freedom)

18. **Major:** The buttons to go back and next are greyed out so they look like they are disabled but you can still click on them with results (Consistency, Feedback)

19. **Good**: I like the layout of this page; it is nicely spaced and easily readable. (Aesthetics)

20. **Good:** It's easy to see right away which questions have been answered and which haven't been because there are input boxes and there are symbols like the red x and the green check (Feedback)